

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: OFFICE OF CONSUMER ADVOCATE, Complainant, vs. VOICE VOX, Respondent.	DOCKET NO. FCU-03-18
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**ORDER GRANTING REQUEST TO WITHDRAW COMPLAINT
AND CLOSING DOCKET**

(Issued February 4, 2004)

On March 12, 2003, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed with the Utilities Board (Board) a petition for a proceeding to impose civil penalties pursuant to Iowa Code § 476.103 (2003), alleging that Voice Vox violated Iowa Code § 476.103 regarding unauthorized charges in telecommunications services. Consumer Advocate requested that the Board commence an administrative proceeding pursuant to Iowa Code § 476.103 for the purpose of imposing civil penalties on Voice Vox for its alleged violation. The complaint has been identified as Docket No. FCU-03-18.

On January 30, 2004, Consumer Advocate filed a request to withdraw its complaint without prejudice. The Board will permit Consumer Advocate to withdraw its complaint and will close this docket.

IT IS THEREFORE ORDERED:

1. The "Request to Withdraw Complaint" filed in this docket on January 30, 2004, by the Consumer Advocate Division of the Department of Justice is granted.
2. This proceeding, identified as Docket No. FCU-03-18, is closed.

UTILITIES BOARD

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 4th day of February, 2004.